Meeting of the RTA Board of Directors

November 22, 2024

Welcome! Meeting Starts at 9 a.m.

Meeting Agenda: rtachicago.org

1. Call to order

Pledge of allegiance

RTA Board of Directors meeting

- Roll call

- Approval of minutes

4. Public comment

5. Executive Director's report

Suburban Summit recap video

Legislative update

Today's agenda

6. Information items

6a. Quarterly Update on Performance Measures Reporting for Substantial Accordance with Illinois Public Act 103-0281

Illinois Public Act 103-0281

Omnibus Data Requirements

CTA, Metra, and Pace to provide monthly metrics on key operational areas:

- Staffing: Positions budgeted / filled / hired / training / attrition / absenteeism rates

- Service: Scheduled and delivered service, revenue miles, excess wait times

- Safety: Crime and code of conduct incidents, effectiveness of security and safety investments

RTA's Role

- Annual certification statement

What's at Stake

- Free and reduced fare reimbursement

CTA: transitchicago.com/performance/#kpis

Chicago Transit Authority

Monthly figures are subject to change.
Percentage differences shown in percentage points.

Summary of Key Performance Metrics for October 2024
Difference as compared to October 2023. For more information go to detailed pages.

Ridership

System Ridership	Difference
27.8M	+2.0M

Ridership comparison is for Sep 2024 compared to Sep 2023

Absenteeism

Department	% Unavailable	Difference
Bus Operations	12.7%	-1.8%
Rail Operations	10.8%	-1.0%

Rail Headways

2x+ Headways	Difference
1,505	+202

Includes double and triple headways

% of Service Delivered

Type	% Delivered	Difference
Bus	99.1%	+0.4%
Rail	94.9%	+3.1%

Headcount

Position	Headcount	Difference
Bus Operator	3,914	+346
Rail Operations	808	+80

See Headcount page for position definitions.

Facilities Uptime

Type	Uptime	Difference
Elevator	96.7%	+3.3%
Escalator	93.3%	+0.8%

Bus Big Gaps

Big Gaps	Difference
4.5%	+0.1%

Rail Daily Avg. Trips

Day Type	Avg Trips	Difference
Weekday	1,747	+209
Saturday	1,410	+229
Sunday	1,252	+104

Hiring

Position	Hired	Yearly Hired
Bus Operator	97	1,150
Flagger	36	391
Rail Operations	17	167

Yearly Hired is all hires since October 2023

Deep Cleans

Type	Deep Cleans	Difference
Bus	4,221	+1,313
Rail	2,889	+538

Slow Zones

% Slow Zones	Difference
25.7%	+8.6%

Bus Daily Avg. Hours

Day Type	Avg Hrs	Difference
Weekday	14,713	+2,237
Saturday	10,636	+611
Sunday	8,177	+177

Full month used for Avg. Hours/Trips

Metra: metra.com/performance-measures

Performance Measures

BACK TO **PERFORMANCE DATA**

Performance measures on this page are published monthly in accordance with Illinois Public Act 103-0281

Service Data

Report Month

2024-09 ⌄

| Scheduled & Completed Trips | Scheduled & On-Time Trips | Excess Wait Time | Vehicle Revenue Miles |

Scheduled Service
Includes all trains as shown in the regularly published timetables, not including any extra trains or special event trains

Scheduled Service

Schedule Type	BNSF	HC	MD-N	MD-W	ME	NCS	RI	SWS	UP-N	UP-NW	UP-W	Total
Saturday	144	24	80	96	328		132		106	136	80	**1,126**
Sunday	216		108	108	266		174		116	126	108	**1,222**
Weekday	1,820	120	1,080	1,040	2,620	280	1,600	600	1,420	1,560	1,160	**13,300**
Total	**2,180**	**144**	**1,268**	**1,244**	**3,214**	**280**	**1,906**	**600**	**1,642**	**1,822**	**1,348**	**15,648**

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Pace: pacebus.com/performance-measures

Performance Measures

Pace publishes monthly reports on several performance measures per Illinois Public Act 103-0281.

Employee data

The following statistics track the number of bus operators (drivers) who work directly for Pace.

METRIC	JAN 2024	FEB 2024	MAR 2024	APR 2024	MAY 2024	JUNE 2024	JULY 2024	AUG 2024	SEP 2024	OCT 2024	NOV 2024	DEC 2024
Number of budgeted positions as of first of the month	1,138	1,138	1,137	1,137	1,137	1,141	1,141	1,159				
Current positions employed as of first of the month	981	995	1,005	1,005	997	1007	1013	1032				
Operators hired during the month	34	28	26	28	19	32	30	43				

Current status on reported data

	DATA POINT	CTA	METRA	PACE
STAFFING	Budgeted positions	✓		✓
	Current positions employed	✓		✓
	Hired staff	✓	✓	✓
	Attrition	✓		✓
	Staff in training	✓	✓	✓
	Absenteeism rates	✓		✓
SERVICE	Scheduled service	✓	✓	✓
	Delivered service	✓	✓	✓
	Percent scheduled service delivered	✓	✓	✓
	Revenue miles driven	✓	✓	✓
	Excess wait times	✓	✓	✓
SAFETY & SECURITY	Number of crime incidents on system	✓	✓	✓
	Number of code of conduct violations		✓	✓
	Effectivess of security and safety investments			

Public input

Illinois Public Act 103-0281

The Authority and Service Boards shall solicit input and ideas on publishing data on the service reliability, operations, and safety of the system from the public and groups representing transit riders, workers, and businesses.

Next steps

- Update and address missing data

- RTA Board certification

6b. Presentations and discussion of the proposed 2025 budgets of CTA, Metra, and Pace

7. Action items

7a. Approval of travel expense reimbursement(s)

8. New business

Adjournment

The next meeting of the RTA Board of Directors is scheduled for Thursday, December 19.

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