Meeting of the RTA Board of Directors

November 22, 2024

Welcome! Meeting Starts at 9 a.m.

Meeting Agenda: rtachicago.org



1. Call to order



Pledge of allegiance



RTA Board of Directors meeting

- Roll call
- Approval of minutes



4. Public comment



5. Executive Director's report



Suburban Summit recap video





Legislative update



Today's agenda



6. Information items



6a. Quarterly Update on Performance **Measures Reporting** for Substantial Accordance with Illinois Public Act 103-0281



Illinois Public Act 103-0281

Omnibus Data Requirements

CTA, Metra, and Pace to provide monthly metrics on key operational areas:

- Staffing: Positions budgeted / filled / hired / training / attrition / absenteeism rates
- Service: Scheduled and delivered service, revenue miles, excess wait times
- Safety: Crime and code of conduct incidents, effectiveness of security and safety investments

RTA's Role

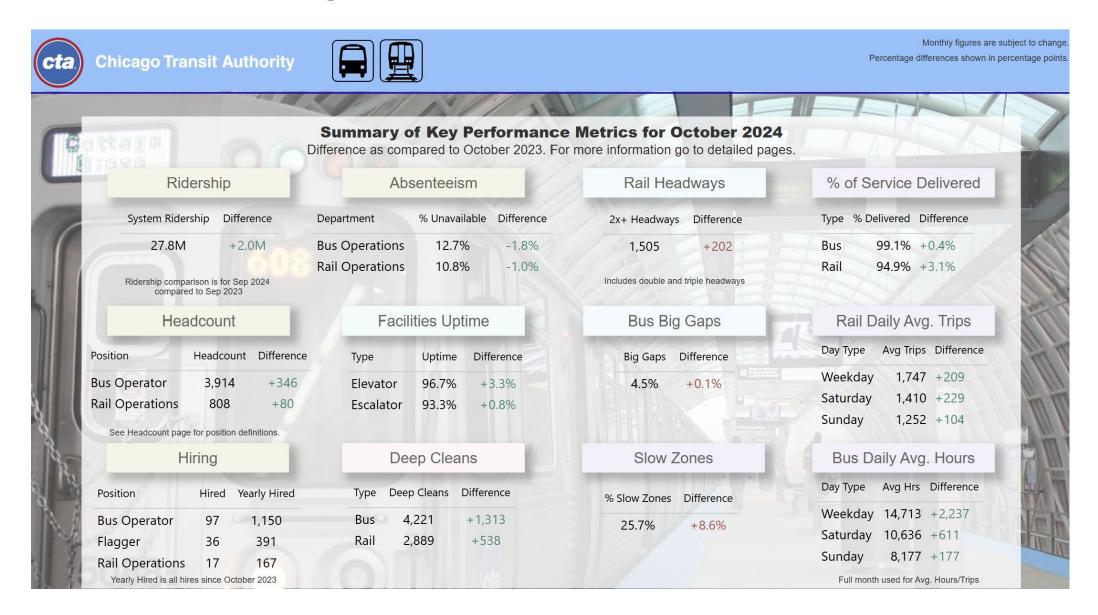
Annual certification statement

What's at Stake

Free and reduced fare reimbursement



CTA: transitchicago.com/performance/#kpis



Metra: metra.com/performance-measures

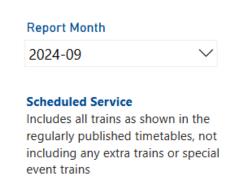
Performance Measures

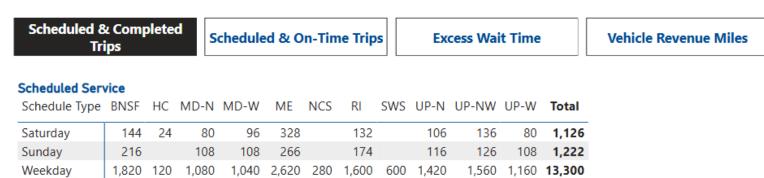
Total

BACK TO PERFORMANCE DATA

Performance measures on this page are published monthly in accordance with Illinois Public Act 103-0281

Service Data





2,180 144 1,268 1,244 3,214 280 1,906 600 1,642 1,822 1,348 15,648

Pace: pacebus.com/performance-measures

Performance Measures

Pace publishes monthly reports on several performance measures per Illinois Public Act 103-0281.

Employee data

The following statistics track the number of bus operators (drivers) who work directly for Pace.

METRIC	JAN 2024	FEB 2024	MAR 2024	APR 2024	MAY 2024	JUNE 2024	JULY 2024	AUG 2024	SEP 2024	OCT 2024	NOV 2024	DEC 2024
Number of budgeted positions as of first of the month	1,138	1,138	1,137	1,137	1,137	1,141	1,141	1,159				
Current positions employed as of first of the month	981	995	1,005	1,005	997	1007	1013	1032				
Operators hired during the month	34	28	26	28	19	32	30	43				



Current status on reported data

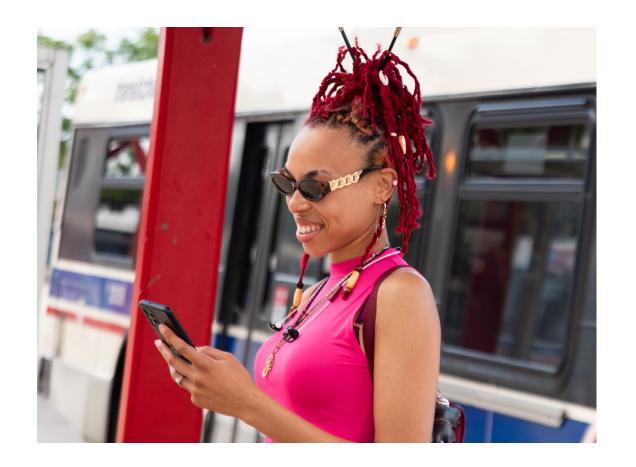
	DATA POINT	СТА	METRA	PACE
	Budgeted positions	√		√
9	Current positions employed	\checkmark		\checkmark
H Z	Hired staff	\checkmark	\checkmark	\checkmark
STAFFING	Attrition	\checkmark		\checkmark
	Staff in training	\checkmark	✓	\checkmark
	Absenteeism rates	✓		\checkmark
SERVICE	Scheduled service	✓	✓	√
	Delivered service	\checkmark	\checkmark	\checkmark
	Percent scheduled service delivered	\checkmark	\checkmark	\checkmark
	Revenue miles driven	\checkmark	✓	\checkmark
	Excess wait times	✓	✓	✓
SAFETY & SECURITY	Number of crime incidents on system	✓	✓	✓
	Number of code of conduct violations		✓	\checkmark
	Effectivess of security and safety investments			



Public input

Illinois Public Act 103-0281

The Authority and Service Boards shall solicit input and ideas on publishing data on the service reliability, operations, and safety of the system from the public and groups representing transit riders, workers, and businesses.





Next steps

- Update and address missing data
- RTA Board certification



6b. Presentations and discussion of the proposed 2025 budgets of CTA, Metra, and **Pace**



7. Action items



7a. Approval of travel expense reimbursement(s)



8. New business



Adjournment

The next meeting of the RTA Board of Directors is scheduled for Thursday, December 19.



Stay connected

- rtachicago.org
- transitistheanswer.org
- Connections blog rtachicago.org/blog
- facebook.com/ChicagoRTA
- instagram.com/@RTA_Chicago

- (a) threads.net/@rta_chicago
- tiktok.com/@rta_chicago
- witter.com/@RTA_Chicago
- youtube.com/RTAChicagoland

